Methodology for Measuring UN Habitat-Stakeholder Engagement *

	8. Democratic control:	Stakeholders have the final decision-making power over planning not the officials.
Stakeholder participation Stakeholders are able to negotiate with decision makers and have real influence on planning, policies and programmes.	7. Delegation:	Powerholders negotiate with stakeholders, not the other way around. Sometimes in hostile environments, parallel community groups can be formed with veto rights and negotiation between the groups facilitated.
	6. Partnership:	Power is distributed between powerholders and stakeholders by negotiation through structures such as joint policy boards, advisory councils and planning committees. Power structures inside the community of concerned parties is transparent and well-functioning, and communities are supported with economic means for leaders to cover the expenses of the community's own agents and representatives (technicians, lawyers, and community organizers and leaders).
Tokenism Stakeholders are allowed to access information and express their views, however, without any guarantee that the voice of concerned parties will be considered in the plans.	5. Placation:	Concerned parties are included in planning by having representatives on planning committees. Positive results are achieved when adequate technical assistance and community coherence are present to advocate priorities. However, the final right to decision making over plans,
	4. Consultation:	policies and programmes remains at the official level. Sounding out concerned parties, as through surveys, meetings and public hearings, is crucial for planning, but is combined with other forms of participation to ensure that the information gathered truly reflects the needs and priorities of stakeholders and is used in the decision making.
	3. Informing:	Knowledge sharing with stakeholders on rights, responsibilities and options enables participatory planning, but is not limited to merely producing and publishing information. Instead, dissemination becomes a channel of interaction and negotiation in an early planning stage when stakeholders still have the possibility to influence decisions and outcomes.
Nonparticipation Stakeholders have no substantive role or formal channel in influencing decisions or corresponding actions that affect them.	2. Therapy:	Participation is transferred to group therapy, taking the focus away from important matters related to community and stakeholder planning.
	1. Manipulation:	Concerned parties are placed in forums such as advisory committees to "prove people's involvement in a programme," but without any real power to influence.
	0. Exclusion:	The absence of a strategy, mechanism or facility for stakeholder engagement or participation.

^{*} Adapted from Sherry Arnstein, "A Ladder of Citizen Participation," Journal of the American Planning Association, Vol. 35, No. 4 (July 1969). Pp. 216–24.

Participation

The term "participation" of citizens or stakeholders is often used without attention to the requisite of distributing citizens' or communities' power in relation to decision-making authorities. Non-participation is the way of power holders claiming inclusion of people without any real objective of enabling stakeholder participation.

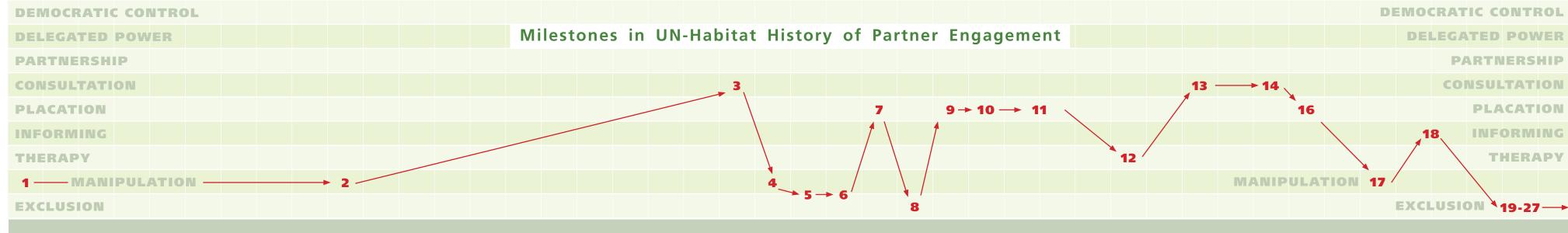
The need to redistribute decision-making power through a participatory model led Susan Arnstein to propose a ladder of participation with eight levels of citizen/stakeholder engagement. Added here is also the level of Exclusion, which is the absence strategy, method, mechanism or practice of engaging stakeholders concerned or affected by official decisions, plans, programmes and projects. Taking levels 1 through 8 as progressive steps, they redistribute decision-making power more equitably and, thereby, operationalize the principle of greater participation = greater dignity for all parties.

In the context of UN Habitat planning and operations or SDG and NUA implementation, monitoring and evaluation, often political and ideological agendas may operate, even when not immediately apparent. Sensitivities between and among parties make it important to understand the motives of power holders and include stakeholders in genuine participation in order to succeed in executing the complex tasks and commitments set out in global policy frameworks.

Charting UN Habitat-Stakeholder Engagement



Habitat International Coalition



- 1 1976 | Habitat I Conference, Habitat NGO Forum, Vancouver
- 2 1978–92 | Habitat International Coalition (HIC) major NGO partner of UN Habitat
- 3 1994-6 | Habitat II PrepCom declares Habitat II "conference of partners". Habitat II's landmark action plan declares local authorities and civil society "Habitat Agenda Partners."
- 4 1997 | Commission on Human Settlements (CHS) rejects new ILO-style tripartite governance structure
- 5 1998 | UN Habitat declines, restructuring begins
- 7 1999–2000 | UN Habitat launches around two inclusive "campaigns"; UN Advisory Committee of Local Authorities (UNACLA) founded

- **8 Feb 2001** | CHS rejects draft World Charter of Local Self-Government (WCLSG); UN Habitat blocks entry of LAs and NGOs to plenary; civil society and local authority participation in CHS meetings declines
- **Dec 2001** | UN GA upgrades UN Habitat and endorses World Urban Forum (WUF) as partner platform of experts.
- **2002** | First WUF, its report influences outcome of Rio +20
- **11 2003** | Habitat's new Governing Council opens up to civil society and local authorities in ground-breaking move
- **2006** | Advisory Group on Forced Evictions suspends, some key NGOs cease work with UN Habitat

- **2008–09** | Fourth WUF (2008) leads GC to endorse Youth Advisory Board (2009). Youth and Women's Assemblies established.
- **2010** | World Urban Campaign launched at WUF 5 in Rio
- **2011** | By 2011 external advisory boards on women and youth functioning at UN Habitat
- **2012** | WUF sessions stop issuing reports with recommendations
- **2014** | Organized policy dialogue with partners declines as Habitat focuses on operational activities.
- **2015** | Habitat III preparations lead to partial partner re-engagement in General Assembly of Partners (GAP), but not as a channel of substantive input and without a normative framework.

- **2016** | Habitat III Conference Quito; no roadmap for partner engagement in the New Urban Agenda (NUA)
- **20** Dec 2017–Jan 2018 | UN GA requests Habitat CPR to draft action framework for NUA in close collaboration with Habitat Partners; Habitat announces work on Stakeholder Engagement Policy (SEP)
- June 2018 | Habitat CPR proposes new Habitat Assembly and Executive Board without consultations with partners; begin consideration of SEP
- Oct 2018 | Habitat continues to work on SEP without known inputs from stakeholders and partners.
- **Dec 2018** | Habitat announces completion of SEP but not made public. UN GA approves new governance structure of Habitat; Resolution makes no mention of partners and stakeholders.

- Jan 2019 | Habitat management asks key staff to recommend members of new Stakeholder Advisory Board without consultation with partners
- **Feb 2019** | Habitat Committee of Permanent Representatives (CPR) begins work on rules of procedure for new Habitat Assembly; no consultation with partners
- Mar 2019 | Draft rules of procedure for Assembly and Board ready for review, in sum they downgrade partner representation
- May 2019 | First session of Habitat Assembly, to be preceded by one-day Stakeholder Forum as decided by Habitat management without proper consultations or agreed agenda.